

Bulwer Meats cc

VAT Reg. 4530184995 Reg. No. 1999/039386/23

P.O.Box 161

Bulwer

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Tell: 039-8320001

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Date: 9th December 2016

To: Whomever it may concern

RE: CITY CASH SERVICE AND PRODUCTS

We have been using City Cash Registers for over 15 years in all our business needing point of sale. These business have been Songbo Supermarket, Liquor on R617, R617 Yise Shisa Nyama and Bulwer Meats cc.

We found the tills very user friendly, with unqualified tellers needing very little training. Cashing up is simple and giving all details needed for the transaction, with many reports being provided in the back office program. Tracking stock is efficient and easy to program, this includes promotions, production of goods, such as Boerewors and cuts of meat from a full carcass.

Training was provided by the staff of City Cash to all working the POS and Back office, follow ups were regular for the next month and any problems solved, if not telephonically then in person, as one or two staff from City Cash would drive up and solve any problems faced.


We have recently also had a camera system installed, this works with the POS as well as independently throughout the shop. This has been a huge success as we have managed to catch staff and customers shoplifting, and have been able to close up loopholes for further theft.

The staff at City Cash have always been very accommodating, in and out of office hours, assisting in any queries we may have. This has always been our reason to staying with this company as we are over 100km from Pietermaritzburg and after sales service has proved to be the most important factor in purchasing electronics in our area.

Currently we have City Cash POS in 3 of our businesses and cannot see any reason for using any other POS for the future or any other businesses we may attend to.

We would be happy to speak direct to any person interested in installing this system, please contact the writer of this letter.

Regards



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Sonia Comrie

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